



AIRBAG INFLATOR RECALL INFORMATION

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SEARCH ONLINE FOR OUTSTANDING RECALLS AFFECTING YOUR VEHICLE:

www.honda.ca/recalls

motorcycle.honda.ca/safety/recalls

www.acura.ca/recalls

AIRBAG INFLATOR RECALLS – GENERAL INFORMATION

Honda's Commitment

Honda is committed to addressing the needs and concerns of our customers whose vehicles are affected by the recalls of Takata airbag inflators. We stand behind the safety and quality of our products. The protection of the drivers and passengers in our vehicles is our paramount concern.

We apologize to our customers for any inconvenience that these recalls may cause.

Affected Vehicles

To determine whether your vehicle is subject to an outstanding airbag inflator recall, please visit www.honda.ca/recalls, www.acura.ca/recalls, or motorcycle.honda.ca/safety/recalls, or call the [Airbag Inflator Hotline](#) (Honda Airbag Inflator Hotline at 1-877-445-7754 or the Acura Airbag Inflator Hotline at 1-877-445-9844) or email Honda Canada at honda_cr@honda.ca or email Acura Canada at acura_cr@honda.ca.

Authorized Honda and Acura dealerships will complete the recall service at no charge to the customer. If an owner requests temporary alternative transportation while awaiting recall service, while the service is in progress, or if there is a delay in servicing an affected vehicle, Honda and Acura dealers can arrange temporary alternative transportation, where required.

If your vehicle is one of the following models, it may be subject to an airbag inflator recall.

Models subject to Takata airbag inflator recalls (as of November 1, 2019):

Honda Automobiles	
Accord	2001 – 2012
Civic	2001 – 2011
Crosstour	2010 – 2014
CR-V	2002 – 2011
CR-Z	2011 – 2015
Element	2003 – 2010
Fit	2007 – 2014
Insight	2010, 2012
Odyssey	2002 – 2004
Pilot	2003 – 2015
Ridgeline	2006 – 2014
Honda Motorcycles	
Gold Wing GL1800	2007 – 2010, 2012 - 2016

Acura Automobiles	
CL	2003
EL	2001 – 2005
CSX	2006 - 2011
ILX	2013 – 2016
MDX	2003 – 2006
RDX	2007 – 2017
RL	2005 – 2012
TL	2002 – 2003, 2009 – 2014
TSX	2009-2013
ZDX	2010 – 2013

FREQUENTLY ASKED QUESTIONS

This document provides customers and other stakeholders with current, factual information on the Takata airbag inflator recall as it pertains to Honda and Acura in Canada. Unless otherwise noted, all information concerns the Canadian market only.

Why is Honda recalling these vehicles?

The recalls of driver and passenger front airbag inflators have been issued to address identified defects which may result in the over-pressurization of an airbag inflator when an airbag deploys. If an affected airbag deploys, it may do so with too much pressure, causing the inflator case to explode and eject metal fragments that could injure or cause the death of vehicle occupants.

Investigation to date by the airbag inflator manufacturer, Takata, suggests an increase in the risk of an inflator explosion where the vehicle has had several years of exposure to persistent high absolute humidity conditions and high temperatures, and significantly lower risk where it has not.

To date, Honda has not identified any abnormal deployments of airbags containing Takata inflators in Canada, which involve the issues these recalls are intended to address.

How many total Honda and Acura vehicles have been subject to safety recalls because of Takata airbag inflator recalls in Canada?

As of October 1st, 2019, a total of 1,519,530 Honda and Acura automobiles in Canada have been subject to one or more recalls related to the risk of a Takata airbag inflator explosion.

What will be done to recalled vehicles?

The majority of vehicles included in the airbag inflator recalls will require the replacement of the airbag inflator. A subset of customers have been asked to bring their vehicles in to complete an inspection to determine the make of the inflator; depending on the outcome of the inspection, the inflator may or may not be replaced. Airbag inflators must be inspected and/or replaced by an authorized Honda or Acura dealer. Both the inspection and replacement will be completed free of charge.

For affected Gold Wing GL1800 motorcycles, the recall service will involve replacement of an entire airbag module assembly.

Who manufactured the airbag inflators identified in these recalls and campaigns?

Takata or a Takata subsidiary.

When will I be notified?

Honda Canada has sent notifications to owners of affected vehicles, using the best name and address information available according to provincial registration data. To check to see if your VIN is affected by a recall, please visit www.honda.ca/recalls or www.acura.ca/recalls or motorcycle.honda.ca/safety/recalls.

Will there be a delay for certain replacement parts?

Sufficient replacement parts are currently available to replace inflators on all recalled models. Customers who received an initial recall notice but who have not yet received a second notification regarding parts availability, should contact their local dealer or should call the [Airbag Inflator Hotline](#) to discuss obtaining recall service on their vehicle.

While, we do not anticipate a wait for parts to complete recall service in most circumstances, should you have a concern about any wait for an inspection of your vehicle's airbag inflator or, if needed, for a replacement airbag inflator, please contact the [Airbag Inflator Hotline](#). Honda has a customer service procedure that addresses individual customer needs and concerns and encompasses, as appropriate, the provision of or reimbursement for temporary alternative transportation, until your own vehicle's airbag inflator is inspected and, where required, replaced. For information on the provision of temporary alternative transportation or reimbursement for same, please call the [Airbag Inflator Hotline](#).

How long will the airbag inflator replacement take?

The replacement of an airbag inflator typically takes up to an hour once the vehicle is in the hands of a technician. Customers should ask their dealers for a time estimate when making an appointment for replacement, as each dealer's daily schedule is different. Scheduling an appointment is important to having the service done in as timely and predictable a manner as possible, and will generally allow for the necessary replacement part to be ordered and delivered in time for the scheduled appointment. If a replacement part is not available, dealers or Honda Canada will work with each customer to arrange for the provision of or reimbursement for alternative transportation.

Do I need to have the recall notice/letter in order to get the recall performed?

No. Honda or Acura dealers can currently confirm if a vehicle is included in a recall using the vehicle's VIN.

If I have had a recall completed is it possible my vehicle may need an additional service as a result of a subsequent recall?

It is possible that vehicles affected by prior Takata airbag inflator recalls may need an additional service as a result of a subsequent recall. This is because the prior recall was made with a previous version inflator and this most recent service utilizes a more up to date inflator design. You can check your vehicle's VIN by visiting www.honda.ca/recalls or www.acura.ca/recalls or motorcycle.honda.ca/safety/recalls to determine whether it has an outstanding recall.

I live far away from an Authorized Honda/Acura dealer. How can I have recall service completed?

Please contact the [Airbag Inflator Hotline](#) (**Honda Airbag Inflator Hotline at 1-877-445-7754 or the Acura Airbag Inflator Hotline at 1-877-445-9844**) to assist you. This also applies to vehicles operating in the United States.

Will the inflator defect cause my vehicle's SRS light to illuminate?

The SRS light will not illuminate as a result of an airbag inflator with risk for over-pressurization, although the SRS malfunction light on affected vehicles may be illuminated for other reasons. If your vehicle's SRS light is illuminated, take your vehicle to your Honda or Acura dealership as soon as possible for inspection.

Are vehicles being recalled globally as a result of this issue?

Yes, this is a global issue affecting Honda/Acura vehicles as well as the vehicles of other manufacturers.

What is a higher-risk "alpha" inflator?

Certain Takata airbag inflators installed in certain 2001-2003 Honda and Acura vehicles were deemed to pose a higher risk of explosion, and are referred to as "alpha" inflators. Please refer to the section titled [INFORMATION ON HIGHER-RISK "ALPHA" INFLATORS IN CERTAIN 2001 – 2003 VEHICLES](#) at the end of this document for more information.

What should I do if my vehicle is a 2001-2003 Honda or Acura vehicle with a higher-risk "alpha" inflator?

These vehicles were included in recalls previously announced by Honda between December 2008 and December 2011, and are not subject to a new recall or recall expansion.

If you are the owner of a 2001-2003 Honda or Acura vehicle, Honda strongly encourages you to visit www.honda.ca/recalls or www.acura.ca/recalls or call the [Airbag Inflator Hotline](#) to determine whether their vehicle is subject to an outstanding airbag inflator recall. Where a vehicle is subject to an outstanding airbag inflator recall, Honda urges Honda and Acura vehicle owners to contact a local Honda or Acura dealer, as soon as possible, to have recall service completed on their vehicle, free of charge.

Have there been any airbag inflator explosions causing abnormal deployments, in Canada?

To date, Honda has not identified any abnormal deployments of airbags containing Takata inflators, in Canada, which involve the issues these recalls are intended to address.

Honda has become aware of at least one airbag inflator rupture in Canada involving another manufacturer's vehicle, which contained an airbag inflator manufactured by another supplier. No Honda or Acura vehicles were previously, or are currently, manufactured for the Canadian market with airbag inflators made by this supplier.

CONTACT US / IS MY VEHICLE AFFECTED?

To find out if your vehicle is affected or for complete recall information, please choose one of the following:



Click on <http://www.honda.ca/recalls> or <http://www.acura.ca/recalls> or motorcycle.honda.ca/safety/recalls and enter your VIN number (Vehicles purchased in Canada only).



Honda Airbag Inflator Hotline at **1-877-445-7754**

Acura Airbag Inflator Hotline at **1-877-445-9844**

LATEST NEWS & UPDATES

June 27, 2019 – Recall Expansion

On June 27, 2019, Honda Canada notified Transport Canada of a further expansion of the Takata airbag inflator recalls, to include passenger front airbags in certain vehicles of the models and model years as shown in the following table. See the previous May 4th, 2016 announcement for more details.

As of June 27th, 2019 Honda Canada has implemented all of the scheduled recall expansions for Takata airbag inflators.

Honda Automobiles	
Accord	2003-2007
Civic	2001-2007
CR-V	2002-2011
Element	2003
Fit	2009
Odyssey	2002-2004
Pilot	2003
Ridgeline	2008-2012

Acura Automobiles	
EL	2001-2005
MDX	2003
ILX	2013
RDX	2016-2017
TL	2010-2012
ZDX	2010-2012

Approximately 222,662 vehicles are included in this recall expansion.

March 6, 2019 – Recall for vehicles that previously received a Takata PSDI-5D driver's front airbag inflator

On March 6, 2019, Honda Canada notified Transport Canada of a new Takata airbag inflator recall for a group of vehicles, which received a Takata PSDI-5D driver's front airbag inflator as part of a previous safety recall service or during a collision repair.

Honda Automobiles	
Accord	2001-2007
Civic	2001-2005
CR-V	2002-2006
Element	2003-2010
Odyssey	2002-2004
Pilot	2003-2008
Ridgeline	2006

Acura Automobiles	
CL	2003
EL	2001-2005
TL	2002-2003
MDX	2003-2006

Approximately 83,977 vehicles are included in this recall.

September 28, 2018 – Recall Expansion

On September 28, 2018, Honda Canada notified Transport Canada of a further expansion of the Takata airbag inflator recalls, to include passenger front airbags in certain vehicles of models and model years as shown in the following table. See the previous May 4th, 2016 announcement for more details.

Honda Automobiles	
Accord	2010-2012
Crosstour	2010-2014
Civic	2010-2011
CR-V	2010-2011
Element	2010
Fit	2010-2014
Insight	2010, 2012
Pilot	2010-2015
Ridgeline	2010-2014

Acura Automobiles	
CSX	2010-2011
RL	2010-2012
TSX	2010-2013
ZDX	2010-2013

Approximately 263,289 vehicles are included in this recall expansion.

January 9, 2018 – Recall Expansion

On January 9, 2018, Honda Canada notified Transport Canada of a further expansion of the Takata airbag inflator recalls, to include passenger front airbags in certain vehicles of models and model years as shown in the following table. See the previous May 4th, 2016 announcement for more details.

Honda Automobiles	
Accord	2009
Civic	2009
CR-V	2009
Element	2009
Fit	2009
Pilot	2009
Ridgeline	2009

Acura Automobiles	
CSX	2009
RL	2009
TSX	2009

Honda Motorcycles	
Gold Wing GL1800	2009-2010, 2012-2016

Approximately 128,426 vehicles and 922 motorcycles are included in this recall expansion.

March 30, 2017 – Takata Service Parts

On March 30, 2017, Honda Canada notified Transport Canada of a new Takata airbag inflator recall, to include passenger front airbags in 2003 Accord coupe vehicles with 4-cylinder engines. At time of manufacture, airbag inflators manufactured by Daicel were installed in these vehicles. These airbag inflators are not currently subject to recall, however it was recently discovered that if the airbag module in these vehicles required replacement after the vehicle was manufactured, the service parts that would have been used included modules manufactured by Takata. The Takata module contained an inflator also manufactured by Takata (PSPI). These Takata inflators are now subject to recall because of the risk of explosion upon airbag deployment. As is the case with other Takata airbag inflators, which are currently subject to, recall, in the event of an inflator explosion, metal fragments could pass through the airbag cushion material possibly causing serious injury or fatality to vehicle occupants.

Approximately 3,180 vehicles are included in this recall.

January 10, 2017 – Recall Expansion

On January 10, 2017, Honda Canada notified Transport Canada of a further expansion of the Takata airbag inflator recalls, to include passenger front airbags in certain vehicles of models and model years as shown in the following table. See the previous May 4th, 2016 announcement below for more details.

Honda Automobiles	
Accord	2008
Civic	2006 – 2008
CR-V	2005 – 2008
Element	2005 – 2008
Fit	2007 – 2008
Pilot	2005 – 2008
Ridgeline	2006 – 2008

Acura Automobiles	
CSX	2006 – 2008
MDX	2005 – 2006
RL	2005 – 2008

Honda Motorcycles	
Gold Wing GL1800	2007 – 2008

Approximately 428,641 vehicles and 260 motorcycles are included in this recall expansion.

June 30, 2016 Announcement by the U.S. National Highway Traffic Safety Administration Regarding Higher-Risk “Alpha” Inflators in Certain 2001 – 2003 Vehicles

Refer to the section titled “INFORMATION ON HIGHER-RISK “ALPHA” INFLATORS IN CERTAIN 2001 – 2003 VEHICLES” at the end of this document.

May 4, 2016 Announcement by the U.S. National Highway Traffic Safety Administration

On May 4, 2016, the United States National Highway Traffic Safety Administration (“NHTSA”) set a schedule for the recall of all Takata front driver and front passenger airbag inflators that do not contain a moisture-absorbing desiccant. These inflators can be found in multiple automakers’ vehicles.

It is important to understand that for all Honda and Acura vehicles, **all Takata driver front airbag inflators that do not contain desiccant have already been recalled**. Therefore, the proposed recall schedule will only affect non-desiccated **passenger** front airbag inflators in certain Honda and Acura vehicles.

The expanded recall is expected to involve a five-stage schedule based on prioritization of risk. Recalls began to be announced in late May 2016, and it is expected that the final recall will take place in December 2019. Recalls will be scheduled based on prioritization of risk. Prioritization of risk will be determined by the age of the airbag inflators and their exposure to high absolute humidity and fluctuating high temperatures that accelerate the degradation of the chemical propellant within these components. Honda has determined that vehicles in Canada will be treated the same as those in the northern United States, due to similar (lower) risk exposure.

Regarding the potential risk of inflator explosion during the period of these staged recalls, NHTSA has stated that the non-desiccated frontal Takata airbag inflators do not pose an unreasonable risk to safety until they reach a certain level of propellant degradation. A combination of time, environmental moisture and fluctuating high temperatures have been shown to contribute to the degradation to the propellant.

If a vehicle is added to the list of recalled units, the list of vehicles on this site will be updated. In addition, recall notifications will be sent to owners using the most current address information we have available. Owners can also check their vehicle’s recall status on www.honda.ca/recalls or www.acura.ca/recalls or motorcycle.honda.ca/safety/recalls or call the [Airbag Inflator Hotline](#) for up to date recall notice information.

INFORMATION ON HIGHER-RISK “ALPHA” INFLATORS IN CERTAIN 2001 – 2003 VEHICLES

On June 30, 2016, the U.S. National Highway Traffic Safety Authority (“NHTSA”) made an announcement regarding certain Takata front airbag inflators installed in the driver’s side front airbag module in certain 2001-2003 Honda and Acura vehicles. These inflators are being referred to as the “alpha” inflators.

According to NHTSA and Takata, the chance of an inflator exploding upon deployment can be as high as 1 out of every 2 inflators.

NHTSA has stated that the risk of inflator explosion increases where vehicles have spent significant periods of time in areas of high absolute humidity and high temperature. Honda has not identified any abnormal deployments of airbags containing Takata inflators, in Canada, which involve the issues these recalls are intended to address.

Certain vehicles in the following models and model years were manufactured with “alpha” inflators. These include the following:

Honda Automobiles	
Accord	2001 – 2002
Civic	2001 – 2002
CR-V	2002
Odyssey	2002

Acura Automobiles	
EL	2001 – 2003
TL	2002 – 2003

If you drive one of the above-noted models, please check your vehicle’s VIN on www.honda.ca/recalls or www.acura.ca/recalls or motorcycle.honda.ca/safety/recalls or call the [Airbag Inflator Hotline](#) for up to date recall notice information.

Where a vehicle is subject to an outstanding airbag inflator recall, Honda urges Honda and Acura vehicle owners to contact a local Honda or Acura dealer, as soon as possible, to have recall service completed on their vehicle, free of charge.