

October 2010

# Safety Recall: Ignition Key Can Be Removed When Shifter Lever is Not in Park

#### Dear Honda Owner:

We are sending this letter to notify you of a Safety Recall that applies to your vehicle.

Please check that the 17-digit Vehicle Identification Number (VIN) at the top of this letter matches the 17-digit VIN on the upper left of your vehicle's dashboard.

### What is the problem?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2003 model year Accord and Civic vehicles and 2003–04 model year Element vehicles equipped with an automatic transmission. Under certain conditions, the interlock lever of the ignition switch may unexpectedly deform. The interlock ensures the transmission is in Park before the ignition key can be removed. Interlock failure may allow the ignition key to be removed when the gear selector lever is not in Park. If the driver fails to engage the parking brake, the vehicle could roll away, increasing the risk of a crash.

# What should you do?

Contact your Honda dealer to schedule an appointment to have your vehicle repaired. This will also allow your dealer to give you an idea of how long they will require your vehicle – usually less than a day – to perform the repair. The dealer will remove the original interlock pin and lever within the ignition switch and replace them with new, redesigned components. The dealer will repair your vehicle free of charge.

## Who to contact if you experience problems:

If you need assistance with locating a Honda dealer, please contact Honda Canada's Customer Relations Department at the telephone number or address below, or visit our website at www.honda.ca.

If the dealer fails to make the necessary repairs free of charge, you may contact Honda Canada's Customer Relations Department at the telephone number or address below.

#### What to do if our information is incorrect:

This notice was mailed to you according to the most current information we have available. If you no longer own this vehicle, or some information in this notice is incorrect, please fill out and return the included postage paid Information Change Card or forward this notice to the new owner if possible.

Thank you for your co-operation. We apologize for any inconvenience these updates may cause you.

Sincerely,

Jerry Chenkin

**Executive Vice President**